



St Mary's House of Welcome Annual Report
2007-2008

Chairman's Report



This last year has witnessed critical analysis, significant commitment and major developments in the life of St Mary's House of Welcome in its response to the call to "serve Christ in the poorest of the poor, the most abandoned.....to be a voice for the voiceless in their struggle in the socio-economic and political processes of our society".

The Board's annual Strategic Planning Review continued the process of critical assessment of Corporate Governance and achievements. This included the review of, and commitment to, future strategic directions as the basis for setting annual business plans. The Strategic Planning process will continue to examine

the role of SMHOW in areas of social justice, advocacy and service delivery through the enhancement and extension of current programs.

The structure and roles of existing and ad-hoc Committees have been retained as an effective process of achieving outcomes. The Board has also committed to measuring its performance against the Australian Community Sector Code of Governance.

The composition of the Board has remained very stable. After 9 years service, we farewelled John Bowes, who compulsorily retired in December. We acknowledge and thank John for his great contribution during his tenure. We have been delighted to welcome Paul Bridgeford and Roger Hine as Directors. Their knowledge and expertise have enhanced the balance of skills essential for effective Governance. I thank all of the Board members for their generosity of spirit, cooperation and energetic contributions throughout the year.

The Board, recognising the unsuitability of the Brunswick

Street premises, and given the difficulties of securing appropriate alternative accommodation, has committed to a building redevelopment program. This has been a major project carried out with great success so far.

Achievements such as this are dependent on the good heart, good will and generosity of so many people and organisations. To all those who continue to support our mission of service, in whatever manner, we are extremely grateful.

Recognising the need is one thing, but planning and providing the response requires initiative, knowledge, commitment and resources. In this regard we at St. Mary's House of Welcome are fortunate to have Tony McCosker, CEO; Sr Roseanne Murphy, manager of the Day Centre; the caring and committed staff and many generous volunteers making it happen. I thank them all.

Bob O'Halloran

Chairman

Board of Directors



CEO's Report



St Mary's House of Welcome has had an exceptional year. Exceptional circumstance and exceptional achievements have been key factors in the operations of St Mary's in the past twelve months.

Due to the redevelopment of the site at 165-169 Brunswick St, services have been provided from two alternative temporary sites. Happily, there has been no interruption to services offered; in fact, the range of services has grown and the number of people accessing services has increased.

Having achieved accreditation with the Quality Improvement Council in early 2007, St Mary's has continued to implement quality improvements in infrastructure and service delivery with the following achievements: the website redevelopment, two client satisfaction surveys and two research projects completed, a total review of our Risk Management, a Human Resources Audit and a small business OH&S Safety Assessment completed through VECCI.

St Mary's House of Welcome has continued to forge new partnerships with other organisations and is indebted to those, and our

existing partners, for the support and encouragement they afford us. As well as continuing a partnership with Shekinah Homeless Services Inc., St Mary's has entered into four new partnerships in order to enhance service delivery to participants.

A partnership with the Victorian Electoral Commission has enabled homeless people to engage in the democratic process and a partnership with the local Clinical PDRSS Alliance opens up pathways for cooperation between agencies offering services to people with diagnosed mental illness. A partnership with the Faculty of Medicine, Nursing & Health Services at Monash University has resulted in the establishment of the Monash Community Based Practice Program at St Mary's, enabling second year students to be engaged with the agency and service users.

St Mary's initiated a partnership with Mission Australia and the Australian Catholic University to put in place an education and training project aimed at enabling disadvantaged people and people with mental health issues to prepare for and gain entry into tertiary education. Four participants were socially and financially supported to undertake a first year Sociology Course at ACU. Three students completed the course and will now gain entry to a Bachelor of Arts course at ACU.

The achievements of the Fundraising Team have been exceptional, not only in the amount of funds raised but also in terms of raising the

profile of St Mary's and growing the donor database. Fundraising efforts now represent almost 25% of our operational income.

Funding for programs through the Department of Human Services continues and all service targets and requirements have been met. Our greatest milestone was the success in achieving funding from the Federal Government for a new program, the Day-To-Day Living In Community Program which is focused on providing activity and support for people with undiagnosed mental health issues. As part of this program, St Mary's has established the "Little Industry Participation Scheme", known as LIPS, which has already been acknowledged as innovative within the sector.

Our staffing throughout the year has remained stable with minimal turnover. The equivalent of 65 days training was offered, averaging four days per staff member.

Staff and volunteers are to be commended for their resilience and adaptability during this year of exceptional circumstances.

St Mary's is indebted to its service Managers – Sr Roseanne Murphy, Kathy Hogarty and Martine Moore – for their flexibility, creativity and patience during this period of change and redevelopment.

Tony McCosker
Chief Executive Officer

Operating within the spirit of the Daughters of Charity, St Mary's House of Welcome works to further social justice within the community, and provides food, social support and a range of flexible services for people in need.

Day Centre Report

The past 12 months has been a period of major upheaval for the Day Centre. But we have managed to keep our heads up high and continue to provide the most dignified service we can offer.

The temporary premises have been sweltering in summer and freezing in winter, but these climatic extremes have not reduced the need of those less fortunate.

In fact, this year, the number of meals we have provided and the number of clients we have serviced has increased. For example, this May-June period we served 7233 meals compared to last May-June period

in which we served 5918 meals. This is an increase of 22%. The number of females we have seen utilising our services and visiting for meals has significantly increased by 130%.

Our recreation program is running strongly, as is Day2Day Living. Although our physical space has considerably lessened, this hasn't deterred our teams from coming up with new and exciting ways to keep people involved.

Our 'pool room' now has many uses. It is a pool table, an arts and crafts area, a storage unit, a hairdressing salon, a dining table, and a card table amongst others!

The eight regular Day Centre staff and all of the volunteers have been wonderful in working within the difficulties of our temporary space, using advanced and sometimes very creative skills to enable us to keep providing the service that we are so proud of.

I am indebted to the staff and volunteers for their commitment to both everyday work, and all the extra tasks they take on to make the Day Centre run smoothly.

Sr Roseanne Murphy
Day Centre Manager



Day2Day Living in the Community

In 2007 St Mary's House of Welcome secured funding through the Federal Department of Health and Ageing to implement the Day2Day Living in the Community Program (D2DL).

The aims of Day2Day Living - A Structured Activity Program are to support people with severe and persistent mental illness who experience social isolation. We aim to assist people to improve their quality of life by assisting and offering opportunities for them to participate in social, recreational and educational activities.

Over 80 participants have attended groups regularly. Groups such as computer training, the fishing club, art lessons and a men's health and well-being group have been hugely popular.

Our biggest success, however, has been the launch of the Little Industry Participation Scheme (LIPS).

LIPS is a structured program whereby participants design and produce good-quality unique items to be sold at eight of the local markets around Melbourne and through our on-line store. We have also had our t-shirts stocked at "Incub8tor", a retail store in

Collingwood. So far, over 100 t-shirts have been sold at the various locations and there are plans to expand the product range to include other handmade items such as bags, brooches and jewellery.

This kind of program has enabled the participants to increase their social networking skills, learn new financial and budgeting skills and has allowed them to express their creativity and flair in a very empowering way. The markets were staffed by the D2DL participants with the support of program staff. It was a unique and practical way for the participants to be able to see the workings of a small business and it allowed them interaction with the general public. One participant commented that "it is nice that people buy the products 'cause they like them, not 'cause they want to help out a charity".

The other success of the D2DL program is the "Get Hooked on Fishing at St Mary's" Club. The numbers speak for themselves: approximately 300 participant places were filled in fishing and related activities over the past 12 months.

Many milestones have been achieved over the previous 12 months. In particular, a milestone which

exceeded any expectation was the opportunities it created and the success it had in attracting women to what is normally perceived as a male oriented activity. With extra funds from the Department of Agriculture, Primary Industries and Fisheries, St Mary's was able to supply each of the 15 participants (of which five are women) with their own rods and gear. This number, although it may seem low, is particularly significant, especially considering that most of the women who have engaged with the club have experienced negative male relationships in their lives, so to see them working along side each other together as a team reinforces the importance of such activities within the community.

Offering intensive levels of support, assistance and encouragement has resulted in participants having amazing fishing and boating first time experiences. One participant in particular, who has for many years suffered with severe mental health problems, has gained so much confidence and self esteem that he now goes fishing independently of the fishing group's organized outings.

Lee-Ann Boyle
Day2Day Living Co-ordinator

Recreation

Due to the limited space we have had in the temporary building, we have had to reduce the number of activities offered. We have managed to find space for the pool table and have it open at certain times during the week. Once again, we entered a pool team in the Reclink pool competition. We have also been using the pool table to play board games, call bingo and experiment in some model building.

Tuesday has become outdoor activity day – twice a month the fishing club goes out and twice a month there are day trip outings to parks and places of interest. Some of the places we have visited are: The MCG, The Royal Melbourne

Show, The Aquarium, Puckapunyal military base and Eureka Tower

The highlight of the fishing excursion was the two day camping trip to the Murray River.

One camper was overheard saying: “Getting out there amongst the bush was awesome as!”

Once again we had a good participation in our football activities. Dave S. facilitated the footy tipping comp in which Learne finished on top! The AFL game-day ticket program was a huge success! We were able to secure membership tickets to Richmond, Carlton, Collingwood and Western Bulldogs games.

All tickets were used at all games! We also fielded players in the combined football team with St Mark’s in the Reclink mid week footy comp.

Darrell the bike builder has continued to offer a special service to all those who need a bike or need repairs at a discounted price.

Sometimes the people we see aren’t travelling so well. We hope that helping to get involved in recreational pursuits helps them to get back into the swing of things.

David Krsticevic
Diversional Therapist



No Limits Report

The No Limits Day Program continues to provide support to a minimum of 100 people, 18 – 65 years of age, living in the City of Yarra and who have been diagnosed with a mental illness.

Guided by the principles of Psychosocial Rehabilitation and Recovery, we endeavour to support people on their personal journey to optimum health. We are committed to being an empathic and inclusive service that challenges the numerous barriers caused by socio-economic disadvantage.

Our five staff and four teachers offer personalised one-to-one support alongside a broad range of activities & recreational opportunities. Groups and activities that have been requested by the participants of our program have included

writing classes, English language for Vietnamese speaking people, yoga, life skills and a bbq lunch and mingle group, amongst many others.

The culturally & linguistically diverse community within our program has grown in numbers over the last four years, now reaching 45 participants in total – comprising an equal number of males and females, predominantly in the 40-60 year age group and mostly from Vietnamese background. Smaller numbers come from Chinese, Timorese and Cambodian backgrounds.

To this end, our three bi-lingual workers have continued to provide support to these participants and their families/carers.

New projects throughout this last year have included two music groups, comprised of

participants who have been keen to develop their singing and musical instrument skills.

Our team of staff is dedicated to supporting the recovery of people living with mental illness and psychosocial challenges, along with assisting those experiencing homelessness. In this light, I would like to especially thank all staff and teachers of the No Limits Program for their ongoing work and commitment. I would also like to extend my sincere thanks to all sponsors, donors, and funding organisations that have generously supported our projects throughout the year.

Martine Moor
No Limits Manager

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Between 250 and 350 people access St Mary's House of Welcome every day

The majority of people who are helped by St Mary's House of Welcome are suffering from a personal crisis generally caused through poverty, mental illness, and /or a relationship breakdown.

St Mary's House of Welcome is a drop-in Day Centre opened in Fitzroy by the Daughters of Charity in 1960

The Centre provides low cost and free meals, recreational activities, emergency relief, psychiatric disability support, social work services and a sense of community for homeless people and people with mental health issues.

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Building Report

Approximately three years ago the Board identified the need to seriously consider the impact the diminishing building environment was having on St Mary's continuing to provide good quality services with dignity and respect to an ever increasing group of people.

The site at 165-169 Brunswick Street had been associated with assisting the homeless and marginalised for some 50 or so years and given that the majority of the service users were from the immediate area, the decision was taken to redevelop the existing site rather than relocate.

When the building consultants were appointed early in 2007 the SMHOW Board prepared a client brief and in conjunction with the City of Yarra Planning Department various design options were examined. One of the major restrictions in planning was the obligation to retain the two Brunswick Street

facades and bluestone internal walls due to the existence of Heritage Streetscape Overlays for Brunswick Street, Fitzroy.

The area of the site limited the opportunity to provide a building design with a long term expansion capacity. However, the fundamentals of providing suitable areas for the Day Centre, No Limits and Day 2Day living and administration, in conjunction with a sunny courtyard environment, have been achieved.

We were fortunate enough to secure temporary accommodation, over two sites within walking distance, during the construction period. The Day Centre relocated to 105 Brunswick Street, with No Limits, Day2Day Living and Administration services moving to 34 Brunswick Street.

In the latter half of 2007 the redevelopment plans were submitted to tender. McCorkell

Constructions was appointed as the main contractor, and the redevelopment commenced in January 2008. We anticipate the redevelopment will be completed by December 2008 within the approved budget.

The construction programme has had its challenges mainly in regard to the obligations to retain the facades. The condition of the original brick and bluestone was found to be less than acceptable which has meant a lot of delicate removal and reinstatement.

Our new building will allow great flexibility to manage the regular services of St Mary's House of Welcome. It will be modern, refreshing, and functional, allowing for as much natural light as possible.

Roger Hine
Chairman Building Committee



Capital Campaign Report

The *Rebuilding Lives, Restoring Hope Appeal* is now reaching the end of its second year. A target of \$5 million was ambitious for our hard-working but little known community. However, as this Report is being prepared, the Appeal has reached approximately \$4.8 million.

The success of the Appeal is a direct reflection of the outstanding efforts of the Appeal Committee that has worked with dedication since it was convened in March 2007. Committee members have been instrumental in attracting significant donations from individuals and corporations and have introduced St Mary's to a number of trusts and foundations that have added their support. Two of the Appeal Committee members formed the Auction Dinner Committee and worked tirelessly for several months to ensure the success of that event. Their hard work is reflected in the results.

The Committee has also achieved its objective of raising awareness of the work of St Mary's and about the issue of homelessness in our community.

We are most grateful to the Archbishop, the Most Reverend Denis Hart, and to our other Appeal Patrons, Dr Sally Cockburn, John Ralph and Syd Tutton, who have been regular visitors to St Mary's as well as giving valuable support, guidance and encouragement.

The announcement in October 2007 of the Federal Government contribution of \$2.5 million demonstrated to our community as well as prospective supporters that ours is an important cause, worthy of significant support.

The Victorian State Government has moved us closer to our target with a grant of \$600,000 under the Victorian Community Support Grants. We have also received

\$150,000 from the Office of Housing. We are most grateful for their contribution and for the interest the Premier and Ministers have taken in St Mary's.

In a time when competition amongst charities for philanthropic dollars is increasing, we are fortunate to have engaged the interest and support of several trusts and foundations, listed on Page 14. To date, they have committed \$853,000.

CEO Tony McCosker stated in the Appeal brochure, that we need the support of the whole community if we are to achieve our goal. Indeed we have received that support and we thank most sincerely all those who have contributed and helped us to offer hope and a brighter future to those in need.

Pamela Whiting
Campaign Director



Fundraising Report

Historically, St Mary's House of Welcome has relied on the good will of staff and volunteers to spread the word about the need for extra funding for St Mary's House of Welcome to continue operating.

On commencement of our Capital Campaign, there was a very small number of people on our database of supporters, most of whom were volunteers, or people who had some sort of previous connection with our organisation.

St Mary's House of Welcome now has a fundraising team of three part-time staff members, a group of dedicated volunteers who meet once a month, a fundraising

working group which meets once a fortnight, and most importantly, Sr Roseanne, who is constantly spreading the word about our need for continual donor support.

Our database of supporters now has grown substantially to include individuals, corporations and community organisations supporting the work of St Mary's House of Welcome, both financially and also practically, by means of in-kind donations such as food parcels, blankets and toiletries.

Our Winter Appeal was extremely successful this year. We were able to raise in excess of \$60,000 which has enabled us to continue

operating the Day Centre on Saturdays for the following 12 months. This is an increase of over \$11,000 from last year's efforts. Our general fundraising has also increased by almost \$30,000.

Of course, our work is never completed. We have several events in the pipeline, and we will continue to work on raising the profile of St Mary's and hope that we can continue to raise enough funds to support St Mary's House of Welcome well into the future.

Michael D'Arcy
Chairman Fundraising Committee



Event Report

This year has been very busy indeed with events being held throughout the year in support of St Mary's House of Welcome.

During October we held our annual Anti-Poverty Week celebrations, where we invited all the members of the Victorian Parliament to show their support by coming to serve a meal in our Day Centre. Quite a number of politicians accepted our invitation, including Peter Batchelor, Ted Baillieu and our local member Richard Wynne.

Christmas time showed an influx of support from our corporate sponsors who provided meals and gifts to our clients in the lead up to Christmas. St Mary's House of Welcome held the annual Christmas Lunch and served over 200 people a hot traditional roast dinner and topped the day off with a visit from Santa!

Once again, The Big Give was held at the Richmond Football Club on Christmas Day and with the attendance of over 400 guests and volunteers, it

was a very festive occasion! We thank all of those involved.

Our major fundraising event for the year was an Auction Dinner held in April at the Great Hall, National Gallery Victoria. It was an outstanding success. In addition to raising \$154,000 for the Capital Appeal, it introduced hundreds of people to the work of St Mary's and significantly elevated our profile. We are indebted to the Auction Dinner Committee who worked tirelessly sourcing sponsorship, attracting donations of items for auction, selling tickets, arranging entertainment, and planning the logistics of the evening.

The Old Friends! Concert at Chapel off Chapel was, as promised, a musical treat. Derek Taylor and Anna-Lee Robertson took a break from performing in Phantom of the Opera to present a wonderful evening of favourite songs with all money raised going to the Capital Appeal.

We have had regular dinners for our supporters and donors throughout

the year in both the old building, and our temporary premises. These have been a wonderful way for St Mary's House of Welcome to thank our supporters and donors for their contributions.

We have also celebrated the Feast of St Vincent de Paul on September 27th and the Feast of St Louise de Marrillac on March 19th with in-house morning teas, music and good company.

We would like to thank all of the staff, volunteers and especially the Auction Dinner Committee for their commitment to St Mary's House of Welcome. We would not have been able to run quality events this year without the help of our dedicated supporters. We would also like to thank all those who have attended our functions throughout the year- we would not have been able to do it without you!

Lara Denes
Fundraising Manager

Volunteer Report

The role of the volunteers has always been at the heart of the great work done each day at the Day Centre, and this year is no different. We have a dedicated group of over 100 volunteers (of whom 20% are users of St Mary's services) helping out in areas such as the dining room, computer room, reception, organising recreation activities and providing building maintenance services.

This year, there has been an increase in the number of school groups coming to volunteer at

St Mary's House of Welcome. We welcome this increase as it shows that the younger generation is taking an interest and allows us to educate them on the issues surrounding those less fortunate.

On average each Volunteer contributes between 1.5 – 6 hours of work every time they volunteer at St Mary's House of Welcome. Collectively the volunteers have contributed 556 hours per week which is 27,352 hours per year. This is equivalent, in hours, to 14.6 full time paid staff members.

This contribution cannot be looked at lightly. Calculated at a basic wage rate per hour, the volunteer contribution to SMHOW equates to \$440,306 per annum.

Where would we be without the generosity of spirit of these wonderful volunteers?

Sr Roseanne Murphy
Day Centre Manager

Community Days



St Mary's House of Welcome's quarterly community days allow us an opportunity to bring together the service users, volunteers, staff and general community in a day of celebration, outside of the regular confines of our building.

Our community days this year have included a day trip to the Geelong Smorgy's Restaurant where over 50 people enjoyed a buffet lunch overlooking the magnificent Corio Bay. We also attended the "Where the Heart is... Fitzroy Community Festival". Another 80 or so people attended this free event, hosted by the RDNS Homeless Persons Program.

Our highlight of the Community Day calendar was the *Homeless Should Not Mean Vote-less* campaign.

St Mary's House of Welcome has been active in assisting our participants to be part of the democratic process by facilitating three enrol to vote days, enabling

over 150 homeless people to be added to the electoral roll. This has been possible by the support of the Victorian Electoral Commission as well as new progressive legislation by the Victorian Government which means that homeless people can enrol without a fixed address and if they choose not to vote, they will not be fined.

For our November community day we organised a polling booth and an election party for the Federal Election. Forty-five people took this opportunity to vote, with over half having never voted before.

Often people see the homeless as apathetic and disenfranchised from the system but our experience is that our participants are very aware of the issues in an election and, when supported, are very keen to vote.

David Ring
Social Worker



Client Profiles

PETER CONWAY

Bertie has been coming to St Mary's House of Welcome for 15 years, and is a regular volunteer and general helping hand. You can always rely on Bertie to give a hand when it's needed and can often be found lugging around tables or unloading the food van. Bertie is actively involved in the sports activities including football, cricket, and the pool comp, as well as being the instigator of many skip-bo games. Bertie has made a lot of good friends through the centre including Tony, Kenny, Roseanne and Judy. Bertie tells us of lots of changes he has noticed over the years, and enjoys the increase in activities available, and seeing people get involved! He has noticed lots of new faces, and lots more take home food parcels thanks to SecondBite and Fairshare.



TONY MCKNIGHT

I have now been coming to St Mary's for almost 43 years! It is my second home. The things and people have changed over the years, but I have made some close friends- one being Kenny who I have now known for 25 years. We used to drink a lot out the front but now I keep my drinking to home. In 2002 I was on my way home drunk, when I got hit by a car and spent 8 months in hospital and rehab. I was visited often by the staff from St Mary's as well as some of the clients. To stop myself from getting bored and drinking too much I have taken over looking after the tea and coffee station at St Mary's. I get on well with all the staff, Sr Roseanne has helped me a lot and Rob has been helping me to save for a holiday in the near future.



Volunteer Profiles

NORMA RAINSFORD

It is with great pleasure that we congratulate Norma Rainsford on becoming the joint winner of the Barb O'Shea Award for 2007.

The Barb O'Shea Award is for a person who has made a significant contribution to the life of the local community (within the City of Yarra) in a voluntary capacity, who has assisted those in need and has contributed to a greater sense of social justice in the community.

Norma has worked as a volunteer receptionist at St Mary's House of Welcome for well over eight years. Norma is also an active volunteer for the Mental Illness Fellowship and assists a number of elderly residents in the Coogee Aged Care Facility on a daily basis.

Norma is a fantastic member of the St Mary's House of Welcome team. She is more than willing to help out in any way needed and is always a keen visitor to Community Days and special events for St Mary's.

Norma was presented with the award at the Fitzroy & Carlton Community Credit Co-operative Ltd AGM on Monday 26th November, 2007.

Congratulations Norma on an award well deserved.



GLENIS MERCURI

Hi! My name is Glenis Mercuri and I have been a volunteer at St Mary's House of Welcome for the past eleven years.

I started off in the Dining room volunteering for just two hours per week. I am now based in reception and I work for around five hours a week.

I especially like reception as I get to spend a lot of time talking one on one with the clients.

In the dining room, it was mainly serving meals, but not really getting to know anyone. At reception I get to chat to lots of different people.

What can I say.....? I enjoy working at St Mary's House of Welcome.

Even after all this time!

Donors and Supporters

St Mary's House of Welcome extends its sincere thanks to all of the people who have generously supported our work during the year. All general cash donations are applied to provide emergency funding for those who are in need of crisis assistance. Some of these donors have generously donated specifically to the *Rebuilding Lives, Restoring Hope* Appeal or other specific programs. Equally important have been the donations of clothing, knitted garments, blankets, food and

toiletries. No gift is ever too small and every donation brings joy to those who share in your generosity.

St Mary's House of Welcome would like to sincerely thank the following schools, corporations and community organisations for partnering with us to make a difference. The support and encouragement of these partner organisations means a great deal, as it shows the commitment to eradicating poverty that other organisations share with us.

Thank you to the following individuals

Adamson, Joan	Condon, Stephanie	Gilbert, Kate	Keys, Greg	Murphy, Roseanne	Skene, Greg
Amor, Rick	Conlan, Gerard	Gilbert, Kathleen	Khor, May	Murphy, Terry	Smith, Brenda
Angel, Marg	Considine, Phillipa	Gillis, Diane	Kidd, Eddie	Murray, Phil	Smith, Brigitte
Arcuri, Joe	Cook, Brian	Ginnane, Tim	Kiossoglou, Glenda	Myers, Maria	Smith, Gerard
Armstrong, B & E	Coughlin, Pauline	Gobbo, Anthony	Komesaroff, Tonía	Napier, Tony	Smith, Jenny
Arsicaire, Louise	Cowlshaw, Andrew	Grant, Don	Krsticevic, David	Newham, Janice	Smith, Karleen
Baensch, Betty	Cowlshaw, David	Grant, Jim	Kucan, Nataly	Noel, Eric	Smith, R.W
Banks, Geoff	Cowlshaw, John	Green, James	Kuffer, Ray	Noonan, Gerald	Snell, Brian
Barfield, Katy	Crisp, Glen	Griffin, David	Lancaster, Adam	Noonan, Margaret	Snelleman, Johanna
Barnett, Anne	Crowden, Dante	Hadges, Jean	Larmer, Lawrence	Nowland, Anna	Stannard, M
Batrouney, Roger	Cunningham, Neil	Halloran, Mary	Lawrence, Peter	Nunan, Tony & Genny	Stinziani, Paul
Beck, Maxwell	Curl, Oliver	Hammet, Peter	Lesser, John	O'Brien, Moira	Stokesbury, Terry
Bennett, Roger	Cussell, Melissa	Harley, Ruth	Leung, Patricia	O'Brien, Noel & Carmel	Sturdy, Beverly
Bertwistle, Belinda	Daphne, Leon	Harris, Adrian	Lewis, Richard	O'Callaghan, Clare	Stutt, John
Best, Nancy	D'Arcy, Michael	Harris, Julia	Liew, Jessica	O'Callaghan, Pia	Stynes, Yoshiko
Binns, Bruce	Davies, Sarah	Hart, Leo & Caroline	Lim, Doreen	O'Dea, Rob	Sullivan, Michael
Biondo, Sam	Day, Martin	Haverkamp, Monica	Little, John	O'Halloran, Bob	Sutherland, Jim
Bocarro, David	Daynes, Kevin	Heading, Stephen	Lochtenberg, Ben	O'Loughlan, Barbara	Swan, Peter
Bongiorno, Tony & Joe	Dearie, Angie	Healey, Bernadette	Locke, John	O'Reilly, Mark	Thomas, M & M
Bourke, Clair	Dearnley, Katrina	Healy, Marie	Loneragan, Michael	Oke, Lin	Tobin, Sally
Bowman, Maree	Degaura, Tess	Hemsworth, Sue	Lowe, Rod	Oke, Michael	Torney, Mary
Braida, Diana	Demant, Daniel	Hendra, Jill	Lynch, Anne-Marie	Ordley, Pauline	Trait, Ruth
Bretherton, Phillip	Dempsey, Gary	Hennessy, Michael	Lynch, Nico	Owen, John	Treichel, Pia
Brewer, Maureen	Dempsey, Peter	Herzog, Issi	Macdonald, Peter	Parnell, Mr & Mrs	Trinchi, Rosa
Bridgeford, Paul	Denton, Barry	Hickey, Monica	Macken, Patrick	Paterson, Judith	Tuohey, Anthony
Broderick, K.M	DeSouza, Debbie	Hine, Roger	MacKinnon, John	Pattison, Michael	Tutton, Syd
Brouwer, Xavier	Dillon, Eoin	Hine, Vikki	Madden, Mark	Payne, David	Vanzuyden, Owen
Brown, Imelda	Dobson, Dallas	Hochschwender, Herman	Mahar, Bruce	Payne, Nancy	Vince, Peter
Brown, Margaret	Donovan, Patricia	Hoffman, Colin	Mahar, Pat	Pitard, Jayne	Vragovski, Ilo
Brown, Maureen	Doolan, David	Hogan, Pat	Mahoney, Joan	Polesel, John	Vucic, Anton
Browne, Greg	Dooley, Brendan	Hogarty, Elaine	Mandie, S & M	Poropat, Milan	Walsh, Geoff
Brukary, Jack	Dowling, Gerald	Hogarty, Kathy	Marigliani, Robert	Power, Tony	Warren, Frances
Burger, Carolyn	Drapac, Michael	Holland, Anne	Martin, David	Quinton, John	Waters, Joe
Burke, Richard	Drenen, Tom	Holmes, Nick	McArthur, Amelia	Raftis, Matt	Watson, P
Buxton, Phillipa	Dunstan, Louis	Hough, Gladys	McCarthy, Joy	Raju, Anand & Geetha	Watt, Doug
Buxton, Richard	Dupuche, Angela	Howard, Ian	McCosker, T & P	Ralph, John	Weber, Mark
Cadden, Michael	Emery, Anne	Howard, Joyce	McCracken, Julie	Rankin, Paul	Weiss, Helen
Caink, Michael	Esmore, Donald	Howard, Peter	McKenzie, Kay	Rechtman, Katherine	Westacott, G.P
Callanan, Pat	Evans, John	Huisman, Dick	McLaughlin, Geraldine	Rigg, Michael	Westhead, Lorraine
Campbell, Susan	Evans, Kay	Irwin, Glen	McLean, Allan	Robertson, Dean	Westmore, Ann
Cantwell, Mary	Fender, Karl	Isaac, John	McMahon, Amanda	Robinson, Kathy	Wettenhall, Gib
Carabine, Bernie	Fernandez, Ignatius	Jackson, Anne	McManus, Frank	Rossi, John	Whiting, David
Carew, Barry	Flanagan, Peter	Jackson, Harry	Meaney, Patricia	Russell, Graeme	Whiting, Janet
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